

Terms & Conditions

By using the Highland Home Cook ("Service"), and/or as a customer with a login ("Account"), you are agreeing to be bound by the following terms and conditions ("Terms & Conditions").



Highland Home Cook ("HHC") reserves the right to update and change these Terms & Conditions without notice.

Violation of any of the terms below may result in the termination of your Account.

Account Terms

You are responsible for maintaining the security of your Account and password. HHC cannot and will not be liable for any loss or damage from your failure to comply with this security obligation.

You are responsible for all information provided to your Account (such as address details, etc.) and activity that occurs under your Account (even when information is provided by others who have used your login to access your Account).

You may not use the Service for any illegal purpose or to violate any laws in your jurisdiction (including but not limited to copyright laws).

You must provide your legal full name, a valid email address, and any other information requested in order to complete the signup process.

Your Account may only be used by one person – a single Account shared by multiple people is not permitted.

You must be a human. Accounts registered by “bots” or other automated methods are not permitted.

Refunds are processed according to our fair refund policy.

Cancellation and Termination

You are solely responsible for properly cancelling your Account.

An email or phone request to cancel your Account is not considered cancellation. You can cancel your Account at any time by clicking on the cancellation link in the customer area, which provides a simple no-questions-asked way to cancel your Account.

All of your previous order information will be immediately be inaccessible from the Service upon cancellation.

HHC, in its sole discretion, has the right to suspend or terminate your Account and refuse any and all current or future use of the Service for any reason at any time. Such termination of the Service will result in the deactivation or deletion of your Account or your access to your Account. HHC reserves the right to refuse service to anyone for any reason at any time.

Modifications to the Service and Prices

HHC reserves the right at any time and from time to time to modify or discontinue, temporarily or permanently, any part of the Service with or without notice.

Prices of all Services are subject to change upon 30 days notice from us. Such notice may be provided at any time by posting the changes to the HHC site or the Service itself.

HHC shall not be liable to you or to any third party for any modification, price change, suspension or discontinuance of the Service.

General Conditions

Your use of the Service is at your sole risk. The service is provided on an “as is” and “as available” basis.

Technical support is only provided via the contact form on the website.

You understand that HHC uses third party vendors and hosting partners to provide the necessary hardware, software, networking, storage, and related technology required to run the Service.

You must not modify, adapt or hack the Service.

You must not modify another website so as to falsely imply that it is associated with the Service or HHC.

You agree not to reproduce, duplicate, copy, sell, resell or exploit any portion of the Service, use of the Service, or access to the Service without the express written permission by HHC.

We may, but have no obligation to, remove Accounts that we determine in our sole discretion are unlawful or violates any party's intellectual property or these Terms & Conditions.

Verbal, physical, written or other abuse (including threats of abuse or retribution) of any Service customer or HHC officer will result in immediate Account termination.

You understand that the technical processing and transmission of the Service, including your content, may be transferred unencrypted and involve (a) transmissions over various networks; and (b) changes to conform and adapt to technical requirements of connecting networks or devices.

HHC does not warrant that (i) the service will meet your specific requirements, (ii) the service will be uninterrupted, timely, secure, or error-free, (iii) the results that may be obtained from the use of the service will be accurate or reliable, (iv) the quality of any products, services, information, or other material purchased or obtained by you through the service will meet your expectations, and (v) any errors in the Service will be corrected.

You expressly understand and agree that HHC shall not be liable for any direct, indirect, incidental, special, consequential or exemplary damages, including but not limited to, damages for loss of profits, goodwill, use, data or other intangible losses (even if HHC has been advised of the possibility of such damages),

resulting from: (i) the use or the inability to use the service; (ii) the cost of procurement of substitute goods and services resulting from any goods, data, information or services purchased or obtained or messages received or transactions entered into through or from the service; (iii) unauthorised access to or alteration of your transmissions or data; (iv) statements or conduct of any third party on the service; (v) or any other matter relating to the service.

The failure of HHC to exercise or enforce any right or provision of the Terms & Conditions shall not constitute a waiver of such right or provision. The Terms & Conditions constitutes the entire agreement between you and HHC and govern your use of the Service, superseding any prior agreements between you and HHC (including, but not limited to, any prior versions of the Terms & Conditions).

Questions about the Terms & Conditions should be directed to HHC using the contact form on the website.

Any new features that augment or enhance the current Service, including the release of new tools and resources, shall be subject to the Terms & Conditions. Continued use of the Service after any such changes shall constitute your consent to such changes.